



Summary

Industry:	Business Services
Application:	Webshop
Actual Saving:	Significant Time Savings
Payback Period:	Ongoing



ERIKS Webshop Delivers Significant Time Savings

ISSUE

Prior to the implementation of the Webshop, the ordering process for Internal PPE would have been a time-consuming and a manual task.

Service centres and engineering workshops would contact HR directly to place an order for PPE equipment. Following this, HR would need to contact HSEQ to check if the items are part of the approved HSEQ listing. When confirmed, HR would then need to clarify with the warehouse if there is stock available and get approval from the site line manager.

The enquiry would then be passed to a member of the warehouse for picking and shipping. If there was no centre stock, the supplier would need to be contacted for the required items.

This process would take a lot of manual work and manual processes.

SOLUTION

The ERIKS UK Webshop was introduced in September 2016 to all service centres.

A specific log in for PPE ordering was created for each site. All approved PPE items can now be selected from a specified order list and when ordered an electronic approval request is sent to the line manager. If approved an electronic order is sent directly into the system for sourcing.

The whole process is now electronic and gives far better visibility and control for auditing purposes. All order history can be accessed as well as utilising the online live web chat for any assistance.

OTHER BENEFITS

- Time saving
- Accurate information
- Product expertise
- Detailed data for reporting & statistics
- Control & compliance

FURTHER COMMENTS...

A better, more efficient and cost effective process for ordering all internal PPE.

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MORE INFORMATION

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