



Summary

Industry:	Defence
Application:	Brake Plate
Actual Saving:	£30,000. cost avoidance
Payback Period:	



Obsolete Brake Plate Replaced Same Day

ERIKS ensure fast delivery of replacement part to reduce downtime

ISSUE

A large defence and aerospace customer contacted their on site ERIKS service centre, to purchase 2 Brake Plates for their HTR Machine which had gone down. The machine, responsible for trimming the case of a bullet, is at least 30 years of age and the engineer responsible for its maintenance, suspected that an alternative Brake Plate would have to be sourced.

SOLUTION

The machine failure was due to a worn brake plate, which needed replacing urgently. ERIKS contacted one of their preferred suppliers, and arranged to send the Brake Plate over to their facility for identification. The plate arrived at the suppliers within 2 hours, it was then correctly identified and ERIKS arranged for City Link to collect the new plates and deliver to the customers site. The new Brake Plate was delivered within 2 hours and was successfully fitted to the machine on the same day.

OTHER BENEFITS

- An alternative product was identified for the obsolete part
- The machine was returned to working order quickly, reducing the machines downtime

FURTHER COMMENTS...

ERIKS quick procurement and organisation allowed the part to be successfully fitted to the machine on the same day, thereby reducing downtime.

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MORE INFORMATION

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