



Summary

Industry:	Petrochemical
Application:	Fenner Powertwist
Actual Saving:	£200+ (so far)
Payback Period:	6-12 months

Fenner



Fenner Powertwist Reduces Downtime

Fenner Powertwist belts increase uptime and reduce taxi charges

ISSUE

An ERIKS customer, a large producer of seeds and crop protection, had been experiencing problems over a 12 month period with an increase in out of hour call outs for v - belts. The belts varied in sizes and were across 3 sections - A, B and Z. The on site stores carried little to no stock on site so when a call was received, the standard procedure was to get them on a courier from ERIKS Distribution Centre in Halesowen which could take anywhere between 2 - 3 hours depending on traffic.

SOLUTION

ERIKS suggested introducing Fenner Powertwist belting to the customer during December's KPI meeting. The customer gave the go ahead and 10 meters of each section was made stockable in the customer's stores. The total cost was £703.

ERIKS received the first call out for v - belts on a Saturday. ERIKS explained to the customers engineer that Fenner Powertwist belts were available and gave him the relevant stock code and location in the stores. The engineer was able to obtain the belting from stock and fit it within 30 mins.

Another call was received a few days later asking for XPA belts. Once again the customer was able to get the belting from stock and get the machine back up and running immediately. Not only have ERIKS been able to avoid charging the customer over £200 in courier charges but have saved them between 4 - 6 hours of downtime providing an additional significant uncalculated saving.

OTHER BENEFITS

- Reduced downtime and savings on taxi's

FURTHER COMMENTS...

It worked a treat. We were back up and running within the hour.

Engineering Support Technician

MORE INFORMATION

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know-how makes the difference

ERIKS