

Summary

Industry:	Other
Application:	Main Polishing Line
Actual Saving:	£1,503
Payback Period:	Immediate



Failed Metal Polishing Line Motor

ERIKS ensured fast delivery of replacement part to reduce downtime.

ISSUE

A customer had failure on the metal polishing line motor (30Kw) and placed an order with a local supplier for a replacement that promised next day delivery. At the same time ERIKS were also given the opportunity to quote as a back up supplier.

The local supplier could only offer a 3 day delivery which was unacceptable to the customer. They were losing £50 per hour, with potential downtime for three days.

SOLUTION

Working with the Drives Core Competence Centre we were able to offer same day from stock, a WEG 30Kw motor matching the customer's drive requirements.

The unit was allocated and shipped to the customer direct, ensuring the customer was back up and running within just five hours.

OTHER BENEFITS

- Reduced downtime
- Emergency technical support

FURTHER COMMENTS...

Although the customer has many associations with local suppliers, ERIKS have proved that during times of critical importance, we are an invaluable resource.

MORE INFORMATION

ERIKS Industrial Services

Amber Way, Halesowen,
West Midlands B62 8WG

Tel: 0845 006 6000

Web: www.eriks.co.uk

know-how makes the difference