



## Summary

<b>Industry:</b>	Metals
<b>Application:</b>	Electrical cables
<b>Actual Saving:</b>	£n/a
<b>Payback Period:</b>	n/a



## Electrical Cable repair for Steel manufacturer

ERIKS solve urgent failure for customer

### ISSUE

A large steel manufacturer experienced a problem when a significant electrical cable, which was water cooled, broke at the Ladle Arc Furnace which resulted in the loss of the specialist steel capability at a critical time of manufacture. This situation was identified on Sunday at 8.30a.m, by engineers who quickly contacted ERIKS.

### SOLUTION

ERIKS out of hours contact number proved to be invaluable for the customer. They were able to discuss the issues and to arrange for the broken sample cable to be delivered to the ERIKS facility at Chesterfield. A new cable complete with water jacket and couplings was delivered back to the customers site by 6.00p.m. the same day after being assembled and tested by ERIKS.

### OTHER BENEFITS

- Customer Uptime
- Fast response

### FURTHER COMMENTS...

The customer was extremely pleased with the fast response from ERIKS, especially as it was a Sunday.

### MORE INFORMATION

#### ERIKS Industrial Services

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know-how makes the difference