



Summary

Industry:	Other
Application:	Cooling System
Actual Saving:	£n/a
Payback Period:	n/a



Gear Couplings for shut down

ERIKS ensure correct couplings are delivered to the customer

ISSUE

A large distribution company based in Hull were in the process of overhauling their nitrogen pump and motor assembly, which provides cooling and refrigeration throughout the plant. When they came to reassemble the units they realised the old coupling was damaged both internally and on the bores. The engineer was not able to identify the coupling so contacted the ERIKS Hull Service Centre to ask for assistance.

SOLUTION

Yvonne Pritchett, Hull Service Centre Manager, contacted Dave Johnson the regional Drives Technical Specialist for assistance. After a brief conversation with the on-site engineer a site visit was arranged to assess the situation. Within in an hour of the initial call, Dave and Ross, the local Key Account Sales representative were on-site at the customer.

Working alongside our dedicated team of coupling experts, Dave was able to provide an equivalent coupling, available ex-stock at our distribution warehouse. The double engagement gear couplings were fitted with cone clamping elements on both sides.

OTHER BENEFITS

- Dedicated Core Competence Centre for coupling products and technical specialists available for on-site troubleshooting
- Quick response times and product availability, ensuring the customer keeps within strict maintenance schedules

FURTHER COMMENTS...

The coupling was duly ordered and delivered to the customer as requested to meet the required shutdown window, ensuring the plant continued to operate efficiently.

MORE INFORMATION

ERIKS Industrial Services

Amber Way, Halesowen,
West Midlands B62 8WG

Tel: 0845 006 6000

Web: www.eriks.co.uk