



Summary

Industry:	Automotive
Application:	Conveyor repairs
Actual Saving:	£9,336
Payback Period:	Immediately



Urgent Conveyor Repair

Automotive manufacturer turns to ERIKS

ISSUE

ERIKS customer, an automotive manufacturer, was experiencing difficulties with a swarf conveyor and had requested ERIKS to source a new chain belt. ERIKS sourced and quoted £7k for the belt requested and advised that delivery would be 12 to 14 weeks. During the quotation process the conveyor failed leaving the plant with a very serious fire risk and a current 3 month lead time to solve the problem. The machine could not run without a conveyor for more than a few minutes without having to be stopped and manually swarfed out. The customer could do this for a few hours but not for 3 months.

SOLUTION

ERIKS sourced a supplier who would not only supply a new chain but completely overhaul the conveyor. All the sprockets, bearings, shafts and chain were replaced. The conveyor was taken from site, given a complete overhaul, and returned within 7 days, complete with a 12 month warranty on all the work. The cost was less than the quote off the OEM for the new belt alone.

OTHER BENEFITS

- Reduction in costs
- 12 month warranty
- Reduced lead times

FURTHER COMMENTS...

The customer was so impressed that they have overhauled 4 conveyors this year already and there are plans to release another 4 in the next few months doubling the savings provided.

MORE INFORMATION

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know-how makes the difference

ERIKS