



## Summary



<b>Industry:</b>	Defence
<b>Application:</b>	Shipbuilding
<b>Actual Saving:</b>	£23,693
<b>Payback Period:</b>	undisclosed



## Dedicated Electronic Repair Workshop Saves Thousands

In-house technical know-how gets plant up and running

### ISSUE

The on-site service centre at a large defence company received a call from their engineer look for assistance following a conversation with the WITT Gas Engineer who had been called out. The mixing plant had stopped working and the alarm unit was found to be faulty - it was after all nearly 21 years old and the WITT engineer advised that unfortunately, they were unable to support the unit, but could provide a new unit for £25,000 on a 10 week delivery.

### SOLUTION

After making contact with ERIKS Broxburn service centre, it was organised for the circuit board to be sent to Aintree Electronics - ERIKS in-house electronic repair centre - for assessment.

The engineers at ERIKS Aintree duly identified the fault on the circuit board, repaired it, and returned the board within two weeks. Broxburn attended Govan site and re-fitted the board, with a total cost of £770, a saving of £24k and that's not including the 8 weeks lead time saved on the original quote.

### OTHER BENEFITS

- In-house technical support
- Significantly reduced costs for the customer
- Reduced downtime

### FURTHER COMMENTS...

### MORE INFORMATION

#### ERIKS Industrial Services

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know-how makes the difference

