



Summary



Industry:	Food - Other
Application:	ERIKS Easy Order System
Actual Saving:	£Time Saving
Payback Period:	Undisclosed



ERIKS easy order system saves time and energy

By installing the easy order system a lot of time was freed up for the customer

ISSUE

Basildon Service Centre are responsible for managing the stores for one of their customers, Buhler Sortex. They previously had to manage and replenish stock at the customer's site as well as a mirrored store in the service centre. This was all done manually with paper documents and relevant orders manually loaded onto the ERIKS stock system. This resulted in vast amounts of time being spent managing this process.

SOLUTION

We installed the ERIKS easy order system at Basildon service centre that included barcode labels at the customer's premise and on the mirrored stock at the service centre. The staff were able to scan any items at both sites when stock was required. The system would update the stock and alert the service centre to any stock that required replenishment based on a pre-populated minimum stock level. When replenishment was required, the system would transmit the order electronically onto the ERIKS stock system with all part numbers and prices pre-populated. Leading to a much simpler system so staff at Buhler Sortex's time is better used. This process has increased efficiency and helped remove any possible human error.

OTHER BENEFITS

- Time Saving
- Process Efficiency
- Stock Accuracy

FURTHER COMMENTS...

The ERIKS Easy Order system has reduced the risk of human error and allows for multi-line orders to be processed within a matter of minutes. In addition, manual input errors are removed as the system is fully automated. The customer has now requested that we extend our scope of supply within their stores.

Roger Varnals
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MORE INFORMATION

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