



Summary



Industry:	Food - Bakery & Cereals
Application:	Geared Motor Repairs
Actual Saving:	£1,670
Payback Period:	Immediate



ERIKS unbiased repair or replace offering utilised

Simple solution to repair geared motors avoided unnecessary costs

ISSUE

One of our Integrated Solutions customers requested new geared motors after the current ones had failed.

Due to the size of the motors, it was decided to investigate whether it would be more economical to repair the items or replace them.

SOLUTION

ERIKS' unbiased repair or replace offering was utilised in this situation as through communication and partnership with the customer to increase the focus on repairs and repairable items, it was discovered that these units were simply leaking from an oil seal.

With the ERIKS Know How the replacement oil seals were identified and fitted avoiding the unnecessary cost of replacing the motors.

OTHER BENEFITS

- Know How
- Sustainability
- Cost Effective
- Working In Partnership

FURTHER COMMENTS...

The mechanical craft team fitted the replacement oil seals at a unit cost of under £1. This saved the customer over £500 the first instance it happened and over £1,000 the second instance. With the increased awareness of the customers staff and ERIKS staff, this is a sustainable repeat saving due to procedural and behavioural change.

MORE INFORMATION

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