



## Summary



<b>Industry:</b>	Water & Waste Water
<b>Application:</b>	Pump
<b>Actual Saving:</b>	£1,500
<b>Payback Period:</b>	Undisclosed



## ERIKS Solve a Pump Issue for a Water Company

The Company was Extremely Pleased with ERIKS Service and Know-How

### ISSUE

The customer, who hadn't used ERIKS' pump and repair services before, had a faulty EX submersible pump. ERIKS were asked to provide a strip and inspect of the existing pump and also a quote for a new modern day replacement.

### SOLUTION

One of ERIKS' workshops provided the strip and inspect service along with a full report and quotation. Once it was compared with the cost of a new pump, the customer decided to go ahead with the pump overhaul. The pump was repaired, tested and certified to EX standard and returned back to the customer in a very short period of time.

### OTHER BENEFITS

- Technical Know-How
- Time Saving
- Positive Risk Reduction
- Prevented Downtime

### FURTHER COMMENTS...

The customer was so pleased with the overall service provided that they now use ERIKS for every pump repair and new replacement where possible in the future.

### MORE INFORMATION

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know-how makes the difference