



Summary



Industry:	Automotive
Application:	Gearbox
Actual Saving:	£14,800,000
Payback Period:	Undisclosed



ERIKS Know-How and Efficient Service Save Millions

ERIKS Experts Repair and Return a Failed Unit within 8 Hours

ISSUE

A large automotive company suffered a catastrophic gearbox failure on one of their machines. Normally, the customer produces a car every 80 seconds which would result in significant costs occurring from production downtime.

SOLUTION

To resolve the problem, the customer would have to purchase new unit from the OEM. However, the unit was special and was not an off-the-shelf item. The OEM was able to deliver and fit the unit in 18 hours which would result in losing over 800 cars.

ERIKS were contacted by the customer to provide a more efficient solution to the problem. ERIKS experts attended site, out of normal business hours, removed the failed unit, and identified that it could be repaired rather than replaced with a new one.

Within 8 hours of being collected the failed unit was repaired, tested, returned to site, and then fitted back on the application.

ERIKS' technical know-how and efficient service saved the customer at least 10 hours of production downtime and enormous costs related to it.

OTHER BENEFITS

- Technical Know-How
- Reliability
- Reduced Downtime

FURTHER COMMENTS...

The customer was impressed with ERIKS' level of expertise and service quality.

MORE INFORMATION

ERIKS Industrial Services

Amber Way, Halesowen,
West Midlands B62 8WG

Tel: 0845 006 6000

Web: www.eriks.co.uk

know-how makes the difference